



TERMS OF SERVICE

INTRODUCTION

Welcome to Cryzen — a mobile and web application for securely storing and managing digital assets (cryptocurrencies). By using Cryzen, you acknowledge that you have read, understood, and agree to these Terms of Service.

1. DEFINITIONS

- Service / Cryzen — the software (mobile app, website, and related services) provided by [company name/legal entity].
- User — an individual using Cryzen.
- Digital Assets — cryptocurrencies and tokens supported by the Service.
- Seed Phrase / Private Key — data that grants full access to a user’s assets.

2. GENERAL PROVISIONS

Cryzen is a non-custodial wallet. We do not store or have access to users’ private keys, seed phrases, or funds. You are solely responsible for securing your private keys and seed phrase. Losing access to your seed phrase makes fund recovery impossible.

3. BLOCKCHAIN TRANSACTIONS

All transactions are processed by decentralized networks (Ethereum, BSC, Bitcoin, etc.) and cannot be reversed. Cryzen does not control confirmation speed, network fees, or transaction success. Users must verify addresses and networks before sending assets.

4. THIRD-PARTY SERVICES

Cryzen may provide access to third-party services (DApps, exchanges, on/off-ramp providers). We do not control these services and are not liable for their performance, data policies, or any losses. By using such services, you agree to their terms.

5. SECURITY & USER RESPONSIBILITY

Store your seed phrase securely offline, never share private keys, download the app only from official sources, and protect your device with password/biometrics. Cryzen is not liable for losses due to lost seed phrases, malware on your device, phishing, or fake sites/apps.

6. FEES & TAXES

You pay blockchain network fees (gas). Cryzen does not set or control these fees. You are responsible for all taxes related to your use of digital assets.

7. USAGE RESTRICTIONS

Do not use Cryzen for illegal activities, including money laundering, terrorism financing, or sanctions violations. You confirm you are at least 18 years old and not a resident of restricted jurisdictions.

8. DISCLAIMER OF WARRANTIES

The Service is provided “as is” and “as available.” We do not guarantee uninterrupted operation, error-free performance, or full security of blockchain networks. You use the Service at your own risk.

CONTACT INFORMATION

For questions or concerns related to privacy or security, please contact our team at: privacy@cryzen.app

9. LIMITATION OF LIABILITY

Cryzen and its owners are not liable for losses related to loss of wallet access, incorrect transactions, blockchain or third-party failures, or digital-asset price volatility.

10. SERVICE CHANGES & TERMINATION

We may temporarily limit access for updates or improvements.
Terms may change; continuing to use the Service after changes means you accept the revised Terms.

11. GOVERNING LAW

These Terms are governed by the laws of [your jurisdiction].
Disputes shall be resolved under local law and/or arbitration, as applicable.

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