



TERMS & CONDITIONS

TERMS & CONDITIONS — CRYZEN

Welcome to Cryzen!

These Terms and Conditions (“Terms”, “Agreement”) govern your access to and use of the Cryzen mobile application, website, APIs, and any related services (collectively, the “Service”).

By downloading, installing, or using Cryzen, you confirm that you have read, understood, and agreed to be bound by these Terms.

1. DEFINITIONS

- Cryzen / Service — the mobile and web application, website, APIs, and other services provided by [company name/ legal entity].
- User / You — any individual using the Service.
- Digital Assets — cryptocurrencies, tokens, and other digital values supported by the Service.
- Seed Phrase / Private Key — unique data providing full control and access to the User’s Digital Assets.
- Third-Party Services — any external applications, websites, smart contracts, exchanges, liquidity aggregators, payment providers, or on/off-ramp solutions that Cryzen may interface with.
- Blockchain Network — a decentralized public or private ledger that records and verifies digital asset transactions.

2. ELIGIBILITY

1. The Service is intended for individuals aged 18 years or older who have the legal capacity to enter into binding agreements.
2. By using Cryzen, you confirm that doing so does not violate any laws or regulations in your country of residence.
3. Cryzen is not available to individuals or entities located in countries or regions subject to UN, EU, U.S., or other international sanctions.
4. You are solely responsible for ensuring compliance with local laws regarding cryptocurrency usage.

3. DESCRIPTION OF THE SERVICE

1. Cryzen is a non-custodial cryptocurrency wallet that enables you to:
 - create and manage crypto wallets;
 - store and view balances of supported digital assets;
 - send and receive cryptocurrencies;
 - connect to decentralized applications (DApps) and DeFi protocols;
 - exchange assets through third-party protocols (DEX, aggregators);
 - purchase cryptocurrencies through third-party providers (e.g., via bank cards).
2. Cryzen does not store or have access to your private keys or seed phrases. Lost or compromised keys cannot be recovered by Cryzen.
3. We may update, modify, or discontinue parts of the Service at any time without prior notice.

4. ACCOUNT CREATION & SECURITY

1. To use Cryzen, you may need to create a wallet and securely store your seed phrase.
2. You are solely responsible for keeping your seed phrase and private keys safe.
3. We recommend storing this information offline (e.g., paper, hardware devices).
4. Sharing your private keys or seed phrase with third parties may result in permanent loss of funds.
5. Cryzen is not responsible for unauthorized access to your device or wallet.

CONTACT INFORMATION

For questions or concerns related to privacy or security, please contact our team at: privacy@cryzen.app

5. THIRD-PARTY SERVICES & CONTENT

1. Cryzen may provide interfaces to Third-Party Services such as DApps, decentralized exchanges (DEX), NFT marketplaces, staking platforms, or cryptocurrency purchase providers.
2. Cryzen does not control Third-Party Services and is not responsible for their content, reliability, security, or any losses arising from their use.
3. By using Third-Party Services, you agree to comply with their own terms and privacy policies.
4. All actions and transactions performed through Third-Party Services are at your own risk.

6. BLOCKCHAIN TRANSACTIONS & FEES

1. All transactions are executed directly on the blockchain and are irreversible once confirmed.
2. Cryzen has no control over:
 - transaction confirmation times;
 - network fees (gas fees);
 - transaction success or failure.
1. You are responsible for verifying recipient addresses, networks, and other details before submitting a transaction.
2. Cryzen cannot reverse, refund, or reimburse funds lost due to user error.

7. PROHIBITED USES

- You agree not to use Cryzen for:
- illegal activities, including money laundering, terrorist financing, or violating sanctions;
 - distributing malware, hacking, or network attacks;
 - phishing or fraudulent activities;
 - circumventing technical limitations of the Service;
 - any activity prohibited by applicable laws or ethical standards.

8. INTELLECTUAL PROPERTY & LICENSE

1. All rights to the Cryzen brand, design, software code, logos, and materials are owned by [company name/legal entity].
2. We grant you a limited, non-exclusive, non-transferable, revocable license to use the Service for personal purposes only.
3. You may not:
 - copy, modify, distribute, or reverse engineer the Service;
 - use our materials without written consent;
 - create derivative products based on Cryzen.

9. DISCLAIMER OF WARRANTIES

1. The Service is provided “as is” and “as available.”
2. Cryzen makes no guarantees regarding:
 - uninterrupted or error-free operation;
 - complete security of blockchain networks;
 - the absence of vulnerabilities, viruses, or hacking risks.
3. You use Cryzen at your own risk.

10. LIMITATION OF LIABILITY

1. Cryzen, its owners, and affiliates shall not be liable for:
 - loss of wallet access (including lost seed phrases or private keys);
 - user errors such as incorrect addresses or network selection;
 - blockchain delays, congestion, or failures;
 - actions or inactions of Third-Party Services;
 - price volatility or devaluation of digital assets;
 - any indirect, incidental, or consequential damages.
2. In no event shall Cryzen’s total liability exceed USD \$100.

11. INDEMNIFICATION

- You agree to defend, indemnify, and hold harmless Cryzen, its employees, partners, and affiliates from any claims, damages, liabilities, losses, or expenses (including reasonable legal fees) arising from:
- your violation of these Terms;
 - your use of the Service in an unlawful manner;
 - infringement of third-party rights or applicable laws.

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12. FORCE MAJEURE

Cryzen is not liable for delays, interruptions, or losses caused by events beyond our reasonable control, including but not limited to: natural disasters, governmental actions, network outages, cyberattacks, wars, or other force majeure events.

13. CHANGES TO THE TERMS

We may update or modify these Terms at any time. The updated version will be posted on the Cryzen website and becomes effective immediately upon publication. Your continued use of the Service constitutes acceptance of the revised Terms.

14. SUSPENSION & TERMINATION

Cryzen may suspend or terminate your access to the Service, with or without notice, if you violate these Terms or engage in illegal activities.

15. GOVERNING LAW & DISPUTE RESOLUTION

1. These Terms are governed by the laws of [your jurisdiction], without regard to its conflict-of-law rules.
2. Any disputes shall be resolved in competent courts or arbitration as determined by Cryzen.
3. If any provision of these Terms is found invalid or unenforceable, the remaining provisions remain in full force and effect.

16. LIMITATION ON CLAIMS

Any claims or causes of action arising out of or related to the Service must be filed within twelve (12) months after the cause of action arises. Otherwise, the claim is permanently barred.

17. CONTACT INFORMATION

If you have questions or concerns about these Terms or the Service, you can contact us at:
 support@cryzen.app

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